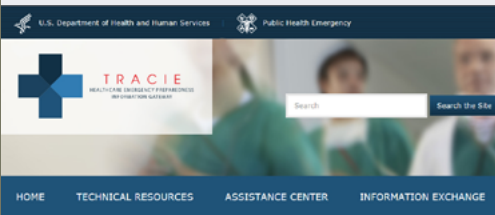


ASPR TRACIE



<https://asprtracie.hhs.gov>

Contact

ICF Emergency Management

Learn more about how ICF can help your organization.

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About ICF International

ICF International (NASDAQ:ICFI) provides professional services and technology solutions that deliver beneficial impact in areas critical to the world's future. ICF is fluent in the language of change, whether driven by markets, technology, or policy. Since 1969, we have combined a passion for our work with deep industry expertise to tackle our clients' most important challenges. We partner with clients around the globe—advising, executing, innovating—to help them define and achieve success. Our more than 5,000 employees serve government and commercial clients from more than 70 offices worldwide. ICF's website is www.icfi.com.

The **Technical Resources (TR)** domain is a self-service collection of 65 plain-English topics, available 24x7. The collection represents the compilation of many applicable sources and was gathered in collaboration with the National Library of Medicine. Experts have vetted annotated bibliographies (called Topic Collections) that identify studies, toolkits, lessons learned, planning guides, and training. All materials provide real-life, illustrative examples of resources put into practice. Helpful browsing features include a highlighted short list of must-read information and the ability to both search for, rate, and comment on content.

Users of the **Assistance Center (AC)** can get direct help by telephone or email during business hours. Requests for information already available in ASPR TRACIE's TR section are usually able to be completed within a few hours. More complex requests also are welcome and may require ASPR TRACIE to reach out to its cadre of SMEs. Experienced in public health and healthcare system preparedness, ICF's trained technical assistance specialists field AC requests. Essentially, the AC offers on-demand access to a deep bench of expertise whether the information is available on ASPR TRACIE or not.

The third domain of ASPR TRACIE is the **Information Exchange** that allows for peer-to-peer sharing of questions, concerns, past experiences, best practices, and resources. Through this discussion board, registered, vetted users can work together in an environment that is password protected and monitored. Users can post, search, upload, and share documents as well as establish private groups if desired.

The Results

ASPR TRACIE represents a best case outcome for collaborative development, offering an innovative framework and rich content defined by users. Users can find information in the most comfortable or appropriate manner.

Integrated feedback from stakeholders throughout the development process has resulted in audience-tailored materials with three distinct but combined options for accessing and sharing knowledge. The system helps those seeking information about healthcare system preparedness to prioritize activities, make smart decisions, find training, get answers, identify resources, and build on shared experiences.

Disaster health is a complex and constantly evolving field. ASPR TRACIE can improve program and operational planning, response, and recovery, even as its context changes. The system will continue to grow and add features as dictated by the user community's ongoing feedback. Its design ensures all aspects of ASPR TRACIE are continually validated through use, just as any gaps or enhancements are identified. The system structure also enables ASPR and ICF to track trends and usage to predict future technical assistance needs and develop materials and support in anticipation of those needs.

With ASPR TRACIE, users work in their preferred style or best-suited way for a filling a particular information need.



Search



Support



Share

As a development partner, ICF brought subject matter expertise in disaster preparedness and recovery as well as proven capabilities in information technology, including successfully implemented proofs of concept for each of ASPR TRACIE's three components. For this project, the company tapped into its team of experts in design, implementation, marketing, communications, training, and engagement for digital media and Web development. IT efforts have been strengthened by ICF's solid understanding of user requirements from its long-time provision of advisory services to address state and local challenges and from its established leadership in public health preparedness.