Compliance Automation for Physical Security

Our client is a large federal civilian agency with a nationwide network of more than 1,000 field locations organized under ten regional offices. The agency provides services to the general public and operates a comprehensive physical security program to ensure the safety and security of their field sites.

Service
Compliance automation

Industry
Government

Solution
- ICF's GroupAssure® core software framework
- Customization for physical security assessment
- Dedicated team with industry-specific knowledge

To learn more, visit
icfi.com/groupassure

Challenge

Our client had a comprehensive physical security handbook for use at all field sites. But, assessment and enforcement were achieved by travelling teams of consultants. Many sites were reviewed as infrequently as every ten years.

Results of these assessments were provided as report documents to the agency. It was difficult to see trends, to broadly measure compliance, or to align scarce funds with pressing security needs.

Solution

ICF designed and implemented a comprehensive solution for the agency, based on our GroupAssure® core software framework. Using this compliance automation tool, we implemented a system with these features:

- The agency's physical security assessment is now online. Designated managers at each field site can keep it up to date. And, outside consultants can enter findings when they visit a site for review.

- Regional and central headquarters now have a complete view of the compliance level of each office, with the ability to see details about one site as well as summary data for many sites.

Field sites can easily create customized, local security policies based on standard documents created at headquarters. Mandatory elements in the policy are protected from local modification.

Updated policies can easily be rolled out to field sites.

- The agency can identify security shortcomings, budget for remediation, and track completion.

- As new security issues arise, all field sites can be directed by an automated email message to update their profiles virtually overnight.

This web-based solution is delivered over the agency's intranet to all field sites.

Results

The following are the primary benefits that have resulted from this project:

- Data that was previously inaccessible in written reports is now available online as a management tool.

- The agency can focus effectively and quickly on physical security problems.

- Scarce funds can be allocated by regional headquarters to the most pressing security needs.

- Standard policies can be easily rolled out to field sites.

- The agency can quickly gather fresh data about new security threats.

For more information, please contact:
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CONNECT WITH US

Industry-Focused Solution for Cybersecurity

Our client is a national trade association and its members who support consumers in specific financial and legal matters. Each association member is a small, independent business. Members are subject to oversight and regulation by the federal government.

Service
Cybersecurity

Industry
Financial

Solution
- ICF's GroupAssure® offering
- Cyber expertise
- Dedicated team with industry-specific knowledge

To learn more, visit
icfi.com/groupassure

Challenge

The members of the trade association saw compelling reasons to improve their cybersecurity posture. Their business was increasingly moving online and they needed to protect sensitive financial and legal information for their clients. They needed a solution that was focused on their industry, their unique IT systems, and their business practices. Finally, they needed a solution that could be delivered for a predictable annual cost.

In addition, the trade association faced the possibility that the government regulator might impose security audits on its members. So, the association needed a solution that demonstrated community-wide compliance and continuous improvement in cyber protections.

Solution

ICF designed and implemented a comprehensive solution for members of the association, based on our GroupAssure® offering. Using a unique combination of professional services and automation, we provide a portfolio of services including:

- A coordinated set of risk assessment features including web-based self assessment, online vulnerability scanning, and on site assessments by our cyber specialists. Users can identify issues and track remediation efforts through to resolution.

- Direct access to expertise and advice for remediation of vulnerabilities and improvements to cybersecurity controls. Our cyber experts are well-versed in the technologies, business processes, and regulatory standards prevalent in this community.

- Targeted training delivered online, through live webinars, and in instructor led classes. This education helps improve the skills of staff members in participating offices.

- Emergency on-site assistance to respond to apparent cyber break-ins.

- Technical resources such as: vulnerability and patch alerts, model policies, and an online library of technical papers.

This solution is delivered to participating members of the trade association for a fixed annual fee.

Results

The following are the primary benefits that have resulted from this project:

- Members of the trade association have improved their cybersecurity preparedness.

- Their IT systems have fewer vulnerabilities.

- The government regulator has been satisfied with the results of the program and has chosen not to impose additional audits.

For more information, please contact:
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CONNECT WITH US

Passion. **Expertise. Results.**