



Respond. Rebuild.
Revitalize.

ICF Disaster Recovery Facts:

Processed
188,000
applications following
Hurricane Katrina

Reviewed
12,000+ environmental,
historical and cultural
preservation projects after
Superstorm Sandy

Fielded
1,000+ applications
within three months after
Superstorm Sandy

Texas. New Jersey. New York. Louisiana. Hurricanes Rita and Katrina. Superstorm Sandy. Hurricane Ike. 9/11. The Northridge earthquake. While no two disasters are alike, what these situations all had in common was ICF.

We've been there—in states, cities, counties, and small islands in the U.S. and around the world—designing programs, setting up projects, and developing policies to help pull communities back together after seemingly insurmountable challenges. Having worked with federal, state and local government agencies for nearly every major natural disaster in recent U.S. history, we understand the social, economic and cultural challenges these communities face.

Rebuilding and Recovering

We've helped governors, mayors, and constituents successfully prepare before a natural disaster strikes, implement recovery measures, and manage long-term rebuilding efforts.

In Louisiana, after Hurricane Katrina, we:

- Hired **2,300** people to help with recovery efforts, the vast majority from Louisiana.
- Opened **nine housing assistance centers within 90 days** of contract award.
- Conducted almost **2,000** outreach events to encourage program participation **attracting nearly 90,000 visitors**.
- Processed approximately **188,000** applications—53% more than the state's original estimate.
- Awarded **\$7.9 billion** in grants to 124,000 property owners—24,000 more than anticipated by the State and in ICF's original contract.

In New Jersey, after Superstorm Sandy, we:

- Provided advisory, program management, and program implementation services for a **\$4.1 billion** CDBG-DR disaster recovery grant.
- Provided advisory and program management services for **\$100 million** in FEMA Hazard Mitigation Grant Program (FEMA-HMGP) funds.
- Designed, stood up, implemented, and closed out **more than 30** disaster recovery housing, infrastructure, and economic development programs.
- Coordinated **more than 12,000** environmental, historical preservation and cultural preservation reviews for projects conducted by more than 30 other contractors.
- Oversaw **160** housing recovery operations staff at nine housing recovery centers.





About ICF

ICF is a global consulting services company with over 5,000 specialized experts, but we are not your typical consultants. At ICF, business analysts and policy specialists work together with digital strategists, data scientists and creatives. We combine unmatched industry expertise with cutting-edge engagement capabilities to help organizations solve their most complex challenges. Since 1969, public and private sector clients have worked with ICF to navigate change and shape the future. Learn more at icf.com.

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In Connecticut, after Superstorm Sandy, we:

- Partnered with the state to design and implement an accessible, user-friendly **online application** that allowed easy review of eligibility and grant decisions.
- Fielded more than **1,000** applications within three months.
- Established a call center, six intake centers, and mobile intake units to assist citizens through the application process—within **30 days** of contract award.

What We Do

Our experts layer CDBG-DR funding, FEMA assistance programs, private sector insurance, FEMA assistance programs, and SBA loans to help communities design and implement housing, economic development, and infrastructure recovery programs.

Housing Solutions—Our experts have conducted some of the largest recovery efforts in history. We design and manage FEMA and HUD funded homeowner and rental programs in compliance with cross-cutting federal requirements.

Disaster Preparedness—No two disasters are created equal. We evaluate and implement policies and programs that help strengthen resilience through pre-disaster planning, training and exercises.

Recovery Operations—From large-scale grant management operation to housing policy and environmental assessments, we provide an integrated set of expert services in recovery.

Economic Sustainability—We prepare the workforce for a post-disaster labor market and help our clients leverage funding to build public-private partnerships that spur economic growth.

Infrastructure Resilience—Our 1000+ technical professionals—across transportation, commercial energy, cybersecurity, housing, and community infrastructure—assess the risks posed in all hazards, evaluate the likely impacts, and work to achieve long-term resilience.

Learn how ICF makes big things possible for our clients:
icf.com/recovery

